
Privacy Statement

Your Privacy

Your privacy is important to us. We will respect your privacy through the protection of your personal information.

Your personal information

Your personal information is received or collected by us, by way of data supplied to us by either you or your Employer. Personal information is required for the purpose of administering your TWU – USW Employee Life and Health benefits and will not be collected, used or disclosed for any other purpose other than for the administration of the TWU – USW Employee Life and Health Plan, unless required by law.

Who uses your personal information

Your personal information is used by the Plan's respective actuaries and insurance providers. If you are a TELUS employee your information is also shared with the Telecommunication Workers Pension Plan and LTD Plan for the purpose of coordinating your benefits.

Purpose of collecting personal information

Personal information is used to administer your benefits and to determine deductions for coverage of benefits including the following:

- Determining eligibility for benefits
 - Calculating the payment of benefits
 - Providing Information to you (the member)
 - Coverage of benefits for either yourself or your beneficiary/beneficiaries
 - Satisfying legal reporting requirements
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Security

We protect your personal information with the appropriate security safeguards. Your personal information is kept confidential and secure and will not be used for any purpose other than those identified above. In addition we will not disclose your personal information to anyone outside the Employee Life and Health Plan, LTD and Pension Plans and the Plan's respective actuaries and service providers without your consent and authorization, unless required or authorized by law. If you have any questions concerning the privacy of your personal information please contact the Plan Administration Office and ask for the Privacy Officer.

Access

You have the right to access your own personal information and to correct any inaccuracies. You can correct inaccuracies by requesting the Plan Administration Office to review your record along with submitting proof.
